



CAPTAIN ROLE PROFILE

Contract: Permanent

Hours: iaw LAA FTL scheme

Reports to: Chief Pilot

Location: The Helipad, The Royal London Hospital, Whitechapel, E1 1FR

Member of: Pilots team

Salary: c. £70,000 plus health insurance, loss of license cover and other benefits

London's Air Ambulance Charity

Every second of every day, London's Air Ambulance delivers rapid response and cutting-edge medical care to save lives in the city.

Critical injury can happen to anyone, at any time. It is the biggest killer of people under 40.

We bring the hospital emergency department to the scene, delivering life-saving treatment to the 10 million people who live and work in London.

The service was established by a group of committed, determined and pioneering medics. They saw that people were dying before they could get to hospital. They understood that every second counts.

Today, treating patients before they get to hospital has been transformed into an established medical discipline. We have a reputation as a world leader of rapid response medical care.

We have provided support to the capital in times of great need such as London Bridge, the Grenfell Tower fire and 7/7 bombings.

We are proud to count a number of "firsts" during our time:

- The first survivor of open-heart surgery at the roadside;
- The first to use life-saving REBOA procedure at the roadside;
- The first to carry out blood transfusions at the roadside.

Our pioneering spirit continues to drive us to understand what more we can do to save lives.

Our Vision is to end preventable deaths in London from severe injury.

Our Mission is to save more lives in London through rapid response and cutting-edge care.

Our Values are

Compassionate

We care about people and put them at the heart of everything we do. We are kind, respectful and always keen to listen to feedback.

Courageous

We are prepared to achieve our mission in challenging environments. We are authentic, honest and not afraid to challenge and take calculated risks.

Pioneering

We embrace and lead change through our innovation and creativity. We are constantly learning, both from our successes and from our failures to make sure we are always striving to improve.



Context

This is a rare opportunity to join our team of five permanent Captains and four Extended Hours Co-Pilots as part of our advanced trauma team, delivering outstanding care to critically ill patients. The role requires a skilled Pilot with the necessary training and experience to fly our MD 902's across London, and on occasions to mutual aid tasks outside London, and play an active role in our HEMS team. The post holder will also act as Safety Manager for the team.

We are looking for pilots with experience in HEMS or an equivalent service who can work within a multidisciplinary team with high levels of accountability and has the ability to work in sometimes difficult and challenging conditions.

The ideal candidate will demonstrate an active interest in the overall activities of London's Air Ambulance and be able to reflect our values in all interactions with the public.

Job Purpose

Captains are responsible for ensuring the aircraft and its crew are in every way fit for any intended flight and to ensure safe landing and departure of London's Air Ambulance aircraft.

Reporting directly to the Chief Pilot, Captains are required to supervise Co-Pilots and ensure close liaison with Fire Crew, Helipad Manager and Accountable Manager in order to ensure strict compliance with EASA/CAA rules and regulations and appropriate standards as stipulated in the Operations Manual.

As designated Safety Manager, this role will also have responsibility for ensuring the ongoing focus on safety, chairing flight safety meetings, promulgating safety information and upkeeping the safety management system in accordance with the LAA Operations Manual. The Safety Manager reports directly to the Accountable Manager on safety matters.

Key objectives

- To fly the HEMS team safely and rapidly to major trauma patients across London
- To supervise Co-Pilots
- To comply with LAA standards and EASA/CAA rules & regulations relating to the service
- To act as part of the Advanced Trauma Team at the scene

Key responsibilities

- Ensuring that the aircraft and its crew are in every way fit for any intended flight
- Ensuring that the flight can be safely made with regards to weather, terrain, ATC, fuel, loading and performance
- Ensuring where applicable that any passengers carried receive a safety and evacuation briefing
- Ensuring that any flight made is in accordance with the instructions in the Ops Manual together with the conditions included in the permissions/exemptions granted by the authority
- Ensuring the security and safety of the aircraft and its equipment at hospital and HEMS sites
- Liaising with the Emergency Services at hospital and HEMS sites to ensure the safety of ground personnel and the efficient conduct of the mission
- Ensuring all the documentation relating to flight/missions is completed daily
- To act as the designated Safety Manager

General responsibilities

- To make a positive contribution to the operation of the wider helipad team
- To uphold our values and behaviours



The above list is not exclusive or exhaustive and the job holder may be required to undertake such other duties as may reasonably be required.

Person Specification

Essential qualifications

- Holder of valid ATPL(H) or CPL(H) with FCL 510.H compliance and IR
- Successful completion of training, including the required operator proficiency checks and successful completion of the operator conversion course
- Class 1 Medical required

Experience

- Essential to have a minimum of 2000 hours total time on helicopters of which 500 hours is as pilot in command on multi engine helicopters.
- Essential to have a 1000 hrs pilot in command of aircraft of which 500 hours is as pilot in command on helicopter
- Desirable to have 1000 hrs as co-pilot in HEMS operations of which 500 hrs is as pilot in command under supervision (P1 u/s) and 100 hrs pilot in command of helicopters
- 500 hrs operating experience in helicopters gained in an operational environment similar to the intended operation
- For pilots engaged in night operations, 20 hours VMC at night as pilot in command

Desirable skills and abilities

- To hold a valid and appropriate type rating
- To have experience preparing the helicopter and special medical equipment carried on it
- To have experience assessing from the air of the suitability of HEMS operating sites, with particular emphasis on arrival and departure routes
- To have previous experience as a designated Safety Manager

Knowledge

- To understand the medical effect that transportation by air may have on our patients

Personal attributes

- Attention to detail
- To comply with regulations and rules in a conscientious and methodical way
- Detailed knowledge of national and international aviation regulations
- Excellent communication skills
- Ability to deal with complex operational issues inherent in a fast-moving environment
- The ability and resilience to manage occasional exposure to traumatic circumstances or frequent exposure to highly distressing or highly emotional circumstances
- Ability to form and maintain excellent working relationships across professional and operational boundaries.
- Team player and collaborative approach
- Committed to continued personal development
- Enthusiasm for continually seeking better individual and organisational performance; leading by example



Other requirements

- Appointment dependent upon successful completion of training to attain required operator proficiency checks and successful completion of the operator conversion course
- Bart's Health NHS Trust honorary contract required
- Successful attainment of a Security Clearance
- To attend occasional promotional or fundraising events either as part of a team or as an individual to support and promote wider charity activities
- To occasionally be filmed or photographed for Charity Communications and Marketing purposes to promote our work
- To have the physical skills to fulfil duties where there is a requirement for specialist manual tasks, co-ordination and accuracy.
- The ability to converse in fluent English
- To hold a clean Driving License
- To hold a current passport
- Employment is dependent on the right to work in the UK